

1.04.2020

Dear parents,

I hope this email finds you all well and healthy.

During these uncertain times, we all need to hear and read more positive news and alleviate (as much as we can) from all the sad things that happen not only in our country but around the world, therefore I thought to share with you some positive news, the Quality Counts Report we have just received. Further to my earlier communication regarding this fantastic achievement, we have been awarded **Platinum Quality Mark Accreditation**, another award we are extremely proud to have achieved, and I have promised to keep you informed and share with you the report as soon as it is submitted.

This report highlights our nursery's strengths in great detail and is testimony of the level of scrutiny our nursery and team have gone through to achieve this. I appreciate it is quite a lengthy report, however I consider this to be truly worth reading and I would therefore like to encourage you to please take the time to read this report in full. I believe the report is testimony of everyone's hard work, commitment and dedication to our children and families. I would like to think that this highlights to you all our passion and commitment to providing the highest quality standards and we hope that it gives our parents the reassurance that our nursery meets the highest Quality Standards.

As you know Pepperberry has been an Outstanding nursery since 2011, and I have always been extremely proud of this, having been part of Pepperberry's journey right from the start, however the thing that I am most proud of is the fact that as a nursery, with the amazing support from Mr and Mrs Akaraonye and working closely as a team, we continuously strive for improvement, and achieving Platinum Award Quality Counts has just given us all another positive boost as it has reinforced and re-confirmed everything that we believe we do to the best of our abilities – all the amazing work that goes into making this nursery and the team working within one of the best nurseries. A very big thank you to all Pepperberry's Team, from Management to Practitioners and Assistants, I am very proud of the team we have. A quick statement from the report that summarises this:

'The ethos' learn, enjoy and flourish is deeply embedded into every team member's practice, they can all discuss the aims of the setting and have a clear passion to achieve this as a team'.

I am particularly proud of our amazing children who eagerly and enthusiastically participated in discussions with the inspectors, and as always showed happiness, confidence and impeccable manners and behaviour and as the report states:

'Children's behaviour is exemplary and staff are positive role models who expertedly support children to develop confidence and a highly positive sense of self-esteem. Children are happy, emotionally secure and display a strong sense of belonging'.

I wish to also sincerely thank you all, our parents for the overwhelmingly positive and constructive feedback given to the Quality Counts Inspector during her Inspection Day and sharing your experiences of our nursery life. We have always appreciated your support and the commitment you as parents make to our Pepperberry family.

The experience we have all gained, from the leadership team, to the management team and even to the practitioners and apprentices, from this rigorous preparation over the last 18 months and the inspection itself has been invaluable, and we are all VERY PROUD to achieve another Award and be appreciated and recognised by outside agencies. This is yet another very special achievement for our nursery, and I would like to take this opportunity to thank our Owners and Directors Mr and Mrs Akaraonye for their unwavering support and commitment to Pepperberry Day Nursery's children and families as well as to the whole staff team. Mr and Mrs Akaraonye have set a Motto and have a Vision for this nursery **'Learn, Enjoy and Flourish'** and we as a team all wholeheartedly believe in, and everyone works very hard and continuously aspires to deliver a service of the highest standards, and we hope we are able to show this on all levels on a daily basis. As the Inspector quoted:

'Leadership is inspirational, underpinned by the philosophy that children are the priority, linked to the nursery motto of 'Learn, Enjoy, Flourish' and the quality principles which staff strive hard to aspire to. Staff consistently reflect on practice and show a dedicated approach towards the pursuit of excellence and in maintaining their outstanding judgement twice received by Ofsted'.

I hope you will enjoy reading the full Quality Counts Report and I look forward to being able to celebrate with the whole staff team and with our families and children once things go back to normal.

Kind regards,
Olimpia

Miss Olimpia Malaescu

Director of Operations

Pepperberry Day Nursery / Auckland House Day Nursery / Auckland College